

Green Roots 2018 Surveys Summery

Parent survey

100% families agree

- They are happy with the care provided at Green Roots
- Their child is happy at Green Roots
- They are happy with the way we communicate with them
- They are happy with the toys, resources and equipment provided
- Feel all children and carers are treated with equal respect

Some quotes

- "Thank you so much for making work easier for me to go back too xxx loves his time here"
- "Xxx enjoys his days at nursery and loves playing with his friends"
- "every member of staff seems happy and genuinely happy and always available to help"
- "Xxxx is given exceptional care from all staff and adores his keyworker"

What families would recommend to potential families

- "All of it"
- "Staff are genuine and always helpful and there to fulfil your child's needs"
- "Facilities are taken care of to a high standard"
- "Friendly staff, robust systems for monitoring welfare and development, fantastic food and great atmosphere"
- "Describe it as a warm and friendly with a good range of activities, nice space, good food and great staff"
- "Everything"

Team survey

100% team agree

- Agree the children at Green Roots are happy
- They are proud to work for Green Roots
- They would recommend Green Roots to parents looking for childcare
- They feel clear on what is expected of them at work
- They know what to do if they are not happy about something at work

Some quotes

- "I feel valued and happy with what I do, I really enjoy my job"
- "If I come up with a new idea, I know it's going to be listened and valued"
- "All the children are happy, and we always provide nice, fun activities"
- "(I enjoy) Being a keyperson to wonderful children"

Full survey reports are available upon request